



TERMS AND CONDITIONS

As a client of South East Land based Training Courses LLP (SELTC), you agree to the terms and conditions set out as below. No variation of these terms are accepted without written consent of SELTC.

SELTC will arrange training with suitably qualified training professionals and where appropriate assessments will be arranged with centres approved by the relevant governing body. Instructors/assessors have the right to finish a course early if any conditions are deemed to be unsafe. (e.g. equipment, site, weather, unsuitable candidate behaviour)

Equipment used on the courses/assessments is on loan. Accidents can happen but any careless breakages/damaged or loss of equipment are to be paid for by the candidate, you will be invoiced separately should this happen, we therefore politely request that you take care of equipment provided for training/assessment. For some courses the trainer hires mandatory equipment, in these instances any hire agreement is with them, and payments should be made directly to them.

Payment is required prior to the Training/Assessment date to secure your booking, SELTC are unable to book the services of trainers/ hold training spaces without payment.

If the course is cancelled by a candidate or client up to one month before the training date, there is no charge. If the course is cancelled up to 2 weeks before the course date by a candidate or client 50% of the course fee will be due. The full cost of the course to be charged if cancelled less than two weeks before the course date. It is possible to substitute with an alternative candidate providing they hold the required prerequisites for the qualification. If a course fails to meet minimum numbers SELTC reserves the right to postpone until a later date, candidates will have the option of deferring to a later date of receiving a full refund of fees paid.

A completed Registration Form will be required for each candidate when booking training/assessment. By completing the Registration form you give your consent to SELTC using your personal information to register you with the relevant awarding body for your chosen qualification(s).

Data protection/GDPR- Personal information regarding candidates held is retained and may be available to relevant statutory bodies in the UK in accordance with our Data Protection Policy.

Reviewed & Approved: South East Landbased Training Courses LLP 04.09.23

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